Direct Debit Application Form

Customer Account No. (If known)

SUPPLY ADDRESS

Name on account 1

Name on account 2 (if applicable)

Unit No.

Building name

Street

Suburb

State

Postcode

DIRECT DEBIT REQUEST

Note: Direct Debit is not available from all account types; please check with your bank/financial institution.

Name of financial institution

Branch

Account in the name of:

Account details:

Cheque Savings BSB Account Number

OR CREDIT CARD DETAILS

MC Visa Credit Card No:

Credit Card in the name of:

CVV

Expiry Date

AUTHORISATION

I/We authorise and request OC Energy (user ID Number 304177) until further notice in writing to debit my/our nominated account described above any amounts that may from time to time become due. I/We agree that I am we are giving explicit informed consent to this direct debit application form.

Signature

Date

DIRECT DEBIT TERMS AND CONDITIONS

1.By signing this Direct Debit Application Form (Form), you authorise OC Energy Pty Ltd ABN 62 144 655 514 User ID 465 134 (OC Energy) to arrange for funds owing on your account to be debited from either your nominated bank account or your nominated credit card as set out in this Form (as amended from time to time).
2.OC Energy Pty Ltd will initiate direct debit payments on the date specified as the "Payment Due By Date" on your next bill. OC Energy will continue direct debit payments on the "Payment Due By Date" of each subsequent account until this arrangement comes to an end. If the "Payment Due By Date" falls on a public holiday, the direct debit will be made on the next business day.
3.If your account is in arrears as at the date of this Form, the amount debited from your nominated account on the "Payment Due By Date" will include the arrears (except if the arrears are the subject of a dispute). You must notify us in writing at least 4 business days before the "Payment Due By Date" if you do not want any arrears to be debited from your nominated account.
4.By signing this Form, you warrant and represent that you are duly authorised to request direct debiting from the account(s) nominated in this Form.
5.Direct debiting is not available on all accounts at all financial institutions. You must ensure that your nominated bank account accepts direct debit. If you are unsure, you should check with your financial institution before submitting this Form.
6.You must ensure that your nominated bank account has sufficient clear funds or that your nominated credit card has sufficient credit available to pay the amount owing on your account on the "Payment Due By Date".
7.If the direct debit is dishonoured for any reason, for example if the account details are incorrect or if there are insufficient funds in your nominated bank account, your account is immediately due and payable. We will notify you by email if the direct debit is dishonoured. You must also pay any costs that OC Energy incurs as a result of the direct debit being dishonoured.
8.OC Energy will not provide written confirmation that your account has been paid in full.
9.You must immediately notify OC Energy in writing if your bank account or credit card account have been closed. OC Energy may require you to complete a new Form before accepting notification of the change in account details. Changes to the direct debit arrangement may take 4 business days to take effect.
10.If you believe that funds have been incorrectly debited from your nominated account by OC Energy, please contact us on 1300 49 40 80 or info@ocenergy.com.au. If funds have been incorrectly withdrawn from your nominated account, we will either refund that amount to you, or apply a credit of that amount to your next bill.
11.OC Energy will give you at least 14 days written notice of a change to the terms and conditions set out in this Form.
12.You may request that the direct debit arrangement is terminated by contacting us on 1300 49 40 80 or info@ocenergy.com.au at least 4 business days before the next "Payment Due By Date". If you terminate the agreement, OC Energy will cease to rely on this Form and will not process any further direct debits.
13.If this agreement is terminated for any reason, you must pay your account by the "Payment Due By Date".
14.OC Energy will keep details of the nominated account and direct debit payments confidential, except to the extent that disclosure is necessary to process direct payments, investigate and resolve disputed transactions or is otherwise required by law.
15.Please direct any queries or questions regarding this Direct Debit arrangement, or where you consider that a Direct Debit has been made incorrectly, to OC Energy Customer Service Team on 1300 49 40 80 or info@ocenergy.com.au or your financial institution.

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