

# VIC Energy Price Fact Sheet

## CitiPower Distribution Zone

### My Building Select (Standing offer)



Customer type	Distributor	Tariff type	Offer type	Release date	Tariff Name
Embedded Network	OC Energy Embedded/ CitiPower Network	Single Rate	Standing offer	1 Jan 2018	OCE Standing

### Electricity tariff rates

Pricing Details	Price (exc. GST)	Price (inc. GST)
All Usage	22.980 cents per kWh	25.278 cents per kWh
Daily Supply Charge	117.560 cents per day	129.316 cents per day

Daily Supply Charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

### Electricity offer details

Offer Details	
<b>Contract Expiry</b>	Continues in market until withdrawn by us upon notice to you
<b>Contract Term</b>	No contract term
<b>Price Changes</b>	Prices are not fixed and may be varied in line with our terms and conditions. We will provide you with notice of any price changes as soon as practicable, but no later than your next bill
<b>Discounts</b>	Not applicable
<b>Cooling-off period</b>	10-business days from the date of the contract
<b>Solar feed-in tariffs</b>	Not Applicable
<b>Eligibility</b>	Applicable to embedded network customers
<b>Billing Cycle</b>	Every two months

Fees	Details (all amounts shown inclusive of GST where applicable)
<b>Exit fee</b>	Not applicable
<b>Standard Move Out Disconnection fee</b>	\$24.20 A fee may apply for disconnecting your property on move out. This fee can vary for work done outside of normal business hours. Details at <a href="https://www.ocenergy.com.au/service-fee-schedule/">https://www.ocenergy.com.au/service-fee-schedule/</a>
<b>Standard Energisation fee</b>	\$55.00 A fee may apply for connecting your property on moving in. Standard Move In aims for connection within two business days. This fee can vary for work done outside of normal business hours. Details at <a href="https://www.ocenergy.com.au/service-fee-schedule/">https://www.ocenergy.com.au/service-fee-schedule/</a>
<b>Express Connection</b>	\$82.50 Fee may apply for requests for connection within the Next business day for requests received by 12noon
<b>Reconnection</b>	\$60.50 Fee may apply for reconnection of electricity supply after disconnection for credit reasons
<b>Credit Card Payment Charge</b>	Not Applicable
<b>Paper Bill charge</b>	Not Applicable
<b>Australia Post Payment Processing Fee</b>	\$2.00 fee may apply for over the counter payments made at Australia Post
<b>Account Set-up charge</b>	Not Applicable
<b>Cheque dishonour fee</b>	Passed through at cost
<b>Direct Debit dishonour fee</b>	\$2.70 fee may apply to your next bill
<b>Special Meter Read Fee</b>	\$45.00 may apply for a request to manually read a meter or \$0 for remotely read meter
<b>Service Technician Fee</b>	\$192.50 fee may apply where a technician attends the premises but the fault is found to be within the customers control, for example if the main switch is off or customer switch board circuit breaker trips
<b>Metering Investigation</b>	\$159.50 may apply where a meter test is carried out on a customer request and no fault is found with the meter
<b>Late Payment (accounts not paid by the due date)</b>	Not applicable

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## Contact details for enquiries

Retailer	Address	Phone number	Retailer's website	Full terms and conditions
OC Energy Pty Ltd ACN 144 655 514	PO Box 7285 Melbourne VIC 3004	1300 49 40 80	<a href="http://www.ocenergy.com.au">www.ocenergy.com.au</a>	Full terms and conditions can be obtained from <a href="http://www.ocenergy.com.au/terms-and-conditions">www.ocenergy.com.au/terms-and-conditions</a> or by contacting our Customer Service Team on 1300 49 40 80.

For further details on the information presented in this Energy Price Fact Sheet or for further information, please visit [www.ocenergy.com.au](http://www.ocenergy.com.au) or call us on 1300 49 40 80.

As a customer within an embedded network you have the option of seeking alternate retail energy pricing offers from retailers. Should you opt to leave the embedded network, you will receive an energy only bill from your retailer of choice and a second distribution network charges bill from OC Energy.

This Energy Price Fact Sheet is presented in accordance with requirements of the Essential Services Commission (ESC) - the independent regulator of the retail energy industry in Victoria. For information about choosing an energy retailer and to compare electricity and gas retailer offers available to you, visit <https://compare.switchon.vic.gov.au/>.